



CASE STUDY

Physical Rehabilitation Network's Clinical Documentation Solution

16

states across the operational footprint.

≈3,000

employees powering the organization.

280

clinic locations providing access.

≈1,150

practicing clinicians delivering services.



“ScribelQ™ transformed PRN's documentation workflow. For therapists seeing 16 evaluations per week, they are saving around 4 hours per week on documentation. **This results in a measurable improvement in clinical efficiency, documentation quality and compliance, and increased overall clinician satisfaction.**”

Paul Cords, PT, DPT, CIDN, COMT
Assistant Director of Clinical Services

OVERVIEW

Paul Cords, PT, DPT, CIDN, COMT, Assistant Director of Clinical Services at Physical Rehabilitation Network (PRN), practices part-time as a treating therapist and helps implement technology across clinics.

He sought a solution to significantly reduce the administrative burden of clinical documentation. The search involved looking at both 3rd party solutions and ScribelQ™, the native AI scribe solution to Raintree.

CHALLENGES

- ✓ Excessive time spent on clinical documentation, leading to clinician burnout.
- ✓ Variation in note quality and compliance standards across PRN brands.
- ✓ Reduced time for patient interaction.

SOLUTION

PRN decided to implement Raintree ScribelQ™, an AI-powered documentation tool using real-time transcription, in a pilot program which quickly became deeply embedded in daily practice. Cords worked closely with Raintree on customized templates to align with its documentation parameters and compliance requirements.

Real-time transcription using wireless microphones allowed therapists to move freely with patients while ScribelQ™ captured notes in the background that required minimal manual editing. Rapid adoption occurred and produced positive results.



OUTCOMES

- ✓ Evaluation time reduced from ~17 minutes to under 90 seconds once optimized.
- ✓ Daily notes simplified as therapists could document while maintaining patient interaction.
- ✓ Built-in, real-time compliance checks resulted in faster, more compliant notes meeting PRN's audit standard.

Cords emphasizes that the impact goes beyond just speed—it's about changing the fundamental way therapy is delivered:

"ScribelQ™ as a tool is saving me so much time as a clinician. I love the fact that it can be there for me. I can trust it and vet what is put in. It's just a different way to do PT."

